

Work gets underway on new aircraft stands

Vital to Bristol Airport's continued success is the ability to accommodate aircraft as well as passengers.



Extensions to the aircraft parking area are as important as improvements to the terminal when it comes to meeting future demand for air travel. That is why one of the first phases of the Airport's development will initially see three additional aircraft parking stands created on the west of the airfield, with construction expected to be completed ready for summer 2012.

The phased development of the aircraft apron will increase the number of stands from the current 26 to a total of 33. The new stands will have access to fixed electrical ground power, and the use of aircraft auxiliary power units and mobile diesel generators will be restricted in order to reduce noise levels for local residents.

All construction vehicles will access the site from the A38 and will not be permitted to use Downside Road, West Lane or the B3130. Work likely to generate noise will be restricted to between 07:30 and 18:00 from Monday to Friday, and from 08:00 and 13:00 on Saturday.

Under the *Considerate Constructors Scheme* and the Construction Environmental Management Plan approved by North Somerset Council, the principal contractor, Volker Fitzpatrick, has set up a hotline for local residents with enquiries or complaints about any aspect of this construction project. The telephone number is 07917 506495.

Improvements to enhance departure experience

Work to be carried out this winter will help to improve the airport experience for passengers flying out of Bristol in summer 2012. Plans are in place to extend the security search area to increase the efficiency of this essential process.

The improvements are required to keep waiting times to a minimum during the busiest periods and to ensure the Airport can accommodate new flights over the next 12 months. The capacity of the terminal will be significantly increased when the building is extended to the east and west, but changes to security will reduce bottlenecks in the interim.

Passengers are still advised to allow sufficient time at the Airport to complete check-in, bag drop, security search and boarding processes.

Helvetic Airways launches Bristol-Zurich service



Helvetic Airways launched a new route between Bristol and Zurich at the start of December. Flights linking the South West with the Swiss financial centre now operate three times a week, with fares from £145 return.

The new service links businesses across the region to one of Europe's richest cities.

Zurich is home to the world's fourth biggest stock exchange and is a centre for banking and insurance, pharmaceuticals, and high technology industries, as well as the world's largest gold trading market.

Zurich also has much to offer leisure travellers, with a vibrant nightlife and cultural scene coupled with a rich history centred on the medieval old town. The city's airport serves renowned ski resorts such as Klosters, Grindelwald and Wengen. For Swiss passengers, Bristol Airport provides an ideal gateway to the South West countryside made popular in the German-language television adaptations of Rosamunde Pilcher's novels set in the region.

Turn to the centre pages for more details on this exciting new route.

Flyer goes from strength to strength

Over 600,000 passengers used Bristol Airport's Flyer bus in the 12 months to the end of August – the highest ever number of public transport journeys to and from the Airport in a rolling year.

The Flyer links Clifton, Bristol City Centre, Temple Meads and the Airport and now runs every ten minutes at peak times. The service carried just 60,000 passengers in its first year of operation in the late nineties.

The record figure includes customers and staff, with the increase in employee usage helping Bristol Airport win silver in the recent West of England Travel Plan Awards. Now in their tenth year, the Awards celebrate the achievements of employers of all sizes in implementing plans for sustainable staff travel.

An all-new fleet of vehicles and improved timetable helped drive the increase in passengers using the Flyer service and contributed to the award win. All 12 vehicles are now wheelchair accessible and feature free Wi-Fi and power points for charging laptops and phones.



Award recognises emissions reduction

Bristol Airport has been awarded the Carbon Trust Standard after taking action to measure, manage and reduce carbon emissions by nearly 4 per cent.

The Carbon Trust Standard recognises organisations for real carbon reduction. Based on rigorous, independent assessment, it certifies that organisations have measured, managed and reduced their carbon emissions across their own operations. Not only that, achievement of the Standard requires a commitment to keep on reducing emissions year on year.

Initiatives which helped to successfully lower carbon emissions at Bristol Airport included the introduction of motion sensitive lighting; new heating, ventilation and air conditioning systems in the terminal; and reduced coach movements as a result of the construction of the new western walkway. Further use of wind power (following the installation of a 20m high vertical axis turbine in December 2010) and the use of bio-mass to generate heat form part of future development plans.

Being certified with the Carbon Trust Standard is proof that an organisation has taken genuine action to reduce its impact on climate change. Collectively, the 500+ organisations which have achieved the Standard since it was launched in 2008 have cut their carbon emissions by 3.6m tonnes.



Champions achieve results

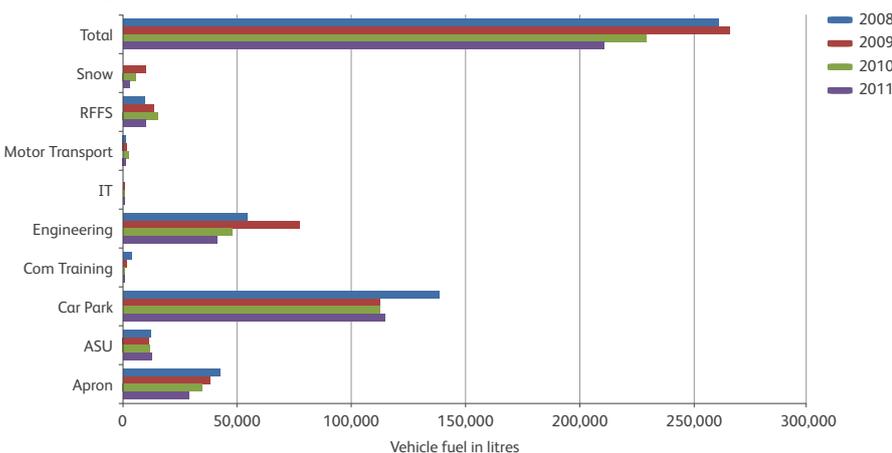
In the last issue of *Your Airport* we reported on the formation of a team of Environmental Champions representing different disciplines from across the Bristol Airport business. The Champions' remit is to engage with colleagues across the organisation to raise awareness of environmental issues and assist in the roll-out of initiatives. Key areas identified for action include noise, transport, emissions, waste, water quality and nature conservation, but the key overriding message is that individual actions can make a difference.

A few months on, the team are working on a range of actions, from the introduction of fixed electrical ground power on aircraft stands to a focus on increasing the amount of waste recycled.

Projects range from the complex (such as continuous air quality monitoring using specialist equipment installed on the Airport site but monitored remotely) to the straightforward (for example, a focus on switching off lights and computers when leaving the office). The Champions initiative has also given fresh impetus to the Airport's Staff Travel Plan, which has since picked up silverware (*see Flyer goes from strength to strength*).

The twelve Champions continue to meet monthly to report on progress and discuss potential new ideas for energy saving and waste reduction. As the graph below shows, the new approach is already having an impact on fuel use across Airport ground operations, with year on year reductions achieved in several business areas.

Fuel Usage Quarters 1 to 3, 2008 to 2011



Passenger experience

Investment to fight the big freeze

Despite experiencing some of the most severe weather in decades, Bristol Airport was closed for just eight hours due to snow last winter. Approximately half of this time fell during periods where no flights were scheduled, meaning that relatively little disruption resulted. This was the result of good planning and a true team effort which saw a total of 2200 man hours dedicated to clearing snow and ice in order to keep the Airport open.

With ground temperatures falling as low as minus 7.6 degrees, over 140,000 litres of de-icing fluid and 375kg of de-icing granules were required to keep airside areas free of snow and ice, as well as plenty of salt and grit to maintain safe surfaces across car parks and pedestrian paths.



One of the new utility vehicles in snow-clearing action.

However, far from being complacent, a significant investment has been made in additional snow clearing equipment in readiness should severe weather strike again this winter. The Airport has purchased a new snow blower, sweeper and two multi-purpose utility vehicles ideal for use on aircraft stands. This new equipment complements a range of ploughs, de-icing equipment, tractors and other vehicles already dedicated to snow clearance. In addition, agreements are in place with local farmers and contractors which enable additional equipment and manpower to be utilised at short notice.

So, whatever winter brings, Bristol Airport is well equipped to respond as swiftly and efficiently as possible and, as reported elsewhere on this page, customers will be kept informed of any disruption that results despite these preparations via the new @OfficialBRS Twitter feed.



New look Rewards launched

Holiday-makers and business travellers alike are being encouraged to sign up to Bristol Airport's new look Rewards programme in order to make savings on their trip. The new look scheme gives members access to discounts and offers, as well as the latest information on destinations available from Bristol.

Rewards already has over 200,000 members, and those who sign up receive a regular email newsletter containing offers and discount codes, as well as details of new routes and seasonal schedules as soon as they are available.

To sign up for Rewards, simply register your details at www.bristolairport.co.uk/rewards.

Free Wi-Fi now available

Following feedback from passengers, Bristol Airport has made Wi-Fi available free of charge for 30 minutes throughout the terminal.

Free internet access will make it easier for business passengers in particular to get work done and stay in touch via email while waiting to board flights.

Simply search for 'Bristol Airport Wi-Fi' in your list of available networks, enter brief details to log in, then start surfing!



Keep in touch with Airport tweets

Whether you want to be first to hear about new route announcements, stay in touch with the latest travel advice or check if severe winter weather is affecting operations, Bristol Airport's official Twitter feed is a great way to keep abreast of all the latest news.

Launched in July, @OfficialBRS provides an authoritative source of Bristol Airport information for Twitter users. Sign up to Twitter and follow us for the latest news on routes, facilities and future plans.



New look Gate 10

Since it opened in May 2010, the walkway linking the terminal to eight aircraft stands on the western apron has saved over 30,000 coach movements (which equates to an estimated 50 tonnes of CO₂).

The walkway was constructed to reduce the need for bussing passengers to and from flights, which can be inefficient for airlines and is unpopular with many travellers.

Following feedback from customers, work is underway to improve the ambience in the walkway and the boarding zones connected to it – starting with Gate 10. This facility will undergo a makeover, with seats and workstations installed for business travellers wishing to work while waiting to board. The aim is to provide a much more welcoming environment to visitors, and to ensure a comfortable experience for all passengers during the short time spent in this newest part of the terminal.

Government urged to consider regional airports

Bristol Airport joined several other regional airports and airlines recently to call on the Chancellor to reduce taxation on air services from all UK regions. This followed a decision to reduce Air Passenger Duty (APD) on long haul flights from Northern Ireland in response to threats to the transatlantic service operated from Belfast International Airport by Continental Airlines.

The Airport has long argued that APD has a disproportionate impact on the regions, making it difficult for regional airports to play their part in rebalancing the economy. A 'congestion charge' on the busiest London airports, or a lower rate of taxation outside London, could help protect vital routes and attract new ones.

This call for a move away from a 'one size fits all' approach to Air Passenger Duty was repeated in Bristol Airport's response to the Government's consultation on its scoping document for a sustainable framework for UK aviation. The submission outlines the key role Bristol Airport can play in meeting demand for air travel to and from the South West.

Region in the spotlight at Routes

A team from Bristol Airport attended the World Route Development Forum in Berlin in October, exploring potential new routes with a range of different airlines.

The annual event brings airports from across the globe together with over 300 airlines and is the largest networking event for the aviation industry. In Berlin, the Bristol Airport team met with over 30 airlines, using a visually engaging iPad presentation to highlight the region's strengths to operators considering new routes or additional frequencies on existing services.



Sports teams flying high

For Irish rugby fans Bristol Airport has become something of a home from home. Multiple daily flights from Dublin, as well as regular services from Cork, Shannon and both Belfast airports, make Bristol a convenient gateway to international games in Cardiff or European club matches across the region. On Heineken Cup final day when the successful Munster side are involved in finals at the Millennium Stadium, it can feel like the entire Emerald Isle has decamped to North Somerset!

But it's no longer just one-way traffic, with teams and supporters from across the South West and Wales using Bristol as a convenient departure point for fixtures around the UK and Europe. Bath Rugby, Exeter Chiefs, Plymouth Argyle FC and Ospreys are just a few of the teams to have passed through the terminal in recent seasons.

Bristol Airport is hoping its sporting credentials will be further boosted in summer 2012 following its listing in the Department for Transport's directory of ports of entry for those wishing to travel to the London Olympics. With football fixtures in Cardiff and the Olympic sailing regatta in Weymouth, Bristol could prove a popular alternative to the congested airports of the South East next summer.



Poles no longer apart thanks to air links

Ryanair celebrated a significant milestone this summer when the airline carried its 500,000th passenger between Bristol and Poland. With over 10,000 Eastern European people living in the North Somerset area alone, air links enable Poles to visit friends and family members across the South West. Polish destinations are also popular with leisure travellers, with a wealth of history and a vibrant cultural scene to explore.

Bristol is the only airport in the region to provide frequent services not only to Poland, but also Latvia, Lithuania and the Czech Republic. When Poland hosts the UEFA European Championships in June 2012, three of the four Polish venues (Gdansk, Poznan and Wroclaw) will be served direct from Bristol Airport.



From left to right: Maria Macken (Ryanair), George Kubiak (Honorary Polish Consul), Adam Rydlewski (a Polish businessman based in Cheltenham), Anne Foot (Anglo-Polish Society) and Shaun Browne (Aviation Director, Bristol Airport).

Airport CEO joins board of Local Enterprise Partnership

Bristol Airport's Chief Executive Officer, Robert Sinclair, has been appointed to the board of the West of England Local Enterprise Partnership. The LEP is a business led, public/private partnership which draws together the skills and experience of the business community and four local authorities (North Somerset, Bristol, Bath and North East Somerset, and South Gloucestershire). Robert and the other business representatives were appointed following consultation with business organisations and specific sector groups.

The LEP aims to help grow the economy through job creation, with particular focus on high value, knowledge based jobs, building on existing strengths in micro-electronics, aerospace and the creative industries. It has already been instrumental in securing Enterprise Zone status for the Temple Quarter area in central Bristol.

By taking steps to enhance the West of England's business connectivity, promote the region as a world-leading tourism destination and drive improvements in an integrated and sustainable transport system, the LEP has a key role to play in delivering prosperity from which all communities stand to benefit.

New Naples route

easyJet has announced a new service from Bristol Airport to Naples, bringing the total number of destinations it serves from the South West to 43. The new three-times weekly service will operate from 12 May to 1 September 2012, providing passengers with an even wider choice of destinations to choose from next summer.



Naples is Italy's third largest city and is popular with visitors thanks to its lively atmosphere and close proximity to some of the country's most famous landmarks. Mount Vesuvius and Pompeii are both easily accessible from the city as well as the islands of Capri and Ischia.

Not only does the new route open up exciting holiday options for South West travellers, it also provides an opportunity for the region's tourism industry to take advantage of growing interest from the Italian market.

International students touch down for new term

Over 150 international students arrived at Bristol Airport at the end of September before commencing courses at the University of Bristol. The students travelled from 10 different countries on services operated by Air France, KLM, Ryanair, easyJet and Brussels Airlines, with several making long haul connections via Amsterdam, Paris and Brussels.

For the third year running the Airport helped provide assistance to University representatives meeting the new students as they arrived in the UK. By flying into Bristol rather than an airport outside the South West the students reduce their onward journey – giving them more time to relax in their new surroundings before getting down to some serious studying!

Eastern looks north with improved schedule

Eastern Airways has expanded the choice of services it offers from Bristol Airport by adding more flights to Leeds Bradford and Aberdeen. The UK's second largest regional carrier now operates three flights each weekday to both destinations, as well as a Sunday evening service.



As home to the UK oil industry, Aberdeen can claim to be Europe's energy capital, while Leeds has strong business links with the South West in sectors such as finance and insurance. The new schedule provides greater flexibility for business passengers, enabling itineraries to be planned to make optimum use of time.

New flight links South West with Swiss financial centre



Helvetic Airways's new service between Bristol and Zurich (see front page) will operate three times a week, with a convenient Monday morning departure for business passengers and a Friday afternoon flight ideal for leisure travellers looking to make the most of a long weekend away.

For the first two months (until the end of January 2012) passengers flying with Helvetic from Bristol to Zurich will benefit from a free car parking offer. Stays of up to seven days in the Long Stay car park will be free of charge, with passengers simply collecting a complimentary exit ticket when checking in for their outbound flight.

Helvetic Airways' Viva! Business Class offers a generous 33 inch seat pitch, free baggage allowance up to 30kg, plus two pieces of hand luggage.

Timetable (local times)

Zurich - Bristol			Mon	Wed	Fri
2L440	dep 07:40	arr 08:30	✈		
2L440	dep 11:55	arr 12:45		✈	✈
Bristol - Zurich			Mon	Wed	Fri
2L441	dep 10:55	arr 13:45	✈		
2L441	dep 15:10	arr 18:00		✈	✈

Airport highly commended in travel awards

Bristol Airport was highly commended by the judges of a prestigious travel industry award scheme recently, having been nominated for the second year running. The accolade came in the 'Best UK Airport' category of the TTG Travel Awards, run by the travel industry's leading trade magazine, *Travel Trade Gazette*.

Judges for the awards included experts from leading travel companies and trade bodies such as Thomas Cook, Sandals and the Institute of Travel and Tourism, as well as leading figures from the worlds of commerce and retail.



Our community

Community parking scheme for local residents

Following requests from local residents wishing to make more use of facilities in the terminal on a day-to-day basis, a concessionary parking scheme has been introduced for properties neighbouring the Airport site. Local people can now enjoy 20 minutes free parking in the Express Drop Off area, enabling them to pick up a paper, a pint of milk and other essentials from shops and cafés located land-side. The scheme's footprint is limited to properties within a mile of the Airport site so as not to adversely impact independent stores in nearby villages.

Areas covered by the scheme include Downside Road (from the A38 to Coombe Garage) and the cul de sacs off it, Hyatt's Wood Road, the Oatfield Estate, and Cook's Bridle Path. Interested residents can apply by emailing their vehicle registration details to communitycarparking@bristolairport.com with a scanned copy of their vehicle



registration form and/or certificate of motor insurance attached. One vehicle per household will be eligible for the concessionary rate, limited to one visit per day, with the full cost from entry to the car park applying should the 20 minute free period be exceeded. Full terms and conditions can be found at www.bristolairport.co.uk.

Consultative Committee provides forum for feedback

Airport Consultative Committees enable communities, local authorities, airport users and other stakeholders to exchange information and ideas, as well as providing a forum where any concerns can be raised. Bristol Airport's Consultative Committee meets on a quarterly basis, is independently chaired and comprises representatives of the local and business communities, as well as airport and airline managers. Parish councillors from Cleve, Backwell, Winford, Wrington and Yatton also sit on the Committee, as well as delegates from the CBI, Business West and the TUC.

The Consultative Committee is an important forum for consultation on development proposals or operational changes and provides valuable feedback to the Airport on the impact of its operations on a range of important stakeholders.

The Committee suffered two sad losses in recent months when two well-respected members passed away. Pat Murphy, owner and director of Thorntons Travel, represented the Association of British Travel Agents, and Councillor Colin Pope had attended on behalf of Backwell Parish Council in the past. Both will be sadly missed.

Firefighters go back to the classroom

Members of Bristol Airport's fire department have been out and about visiting schools across North Somerset as part of an initiative to teach children fire prevention skills.

Twelve local schools benefited from the visits organised by firefighters, with pupils and teachers participating in a range of fun activities, all with a serious fire safety message.

So successful was the initiative that members of the fire team are already working on a follow up first aid course aimed at parents.



Reduced Flyer fare for local communities

Local residents in postcode areas BS40, BS48 and BS49 can now take advantage of a reduced fare on the Airport Flyer bus service to and from Bristol city centre.

The concessionary fare means that local people can purchase a return fare for £5 (half the full rate) and a single for just £3. A discount is also available on the family ticket for two adults and two children.

Anyone living in the postcode areas described can apply for a discount pass by completing an application form which can be downloaded from the Bristol Airport web site (www.bristolairport.co.uk). The pass must then be presented along with photo ID when buying a ticket.



Bristol Airport Community Fund open for bids soon

A new fund has been established to support local projects focused on sustainability, educational initiatives, infrastructure improvement, nature conservation and noise reduction. Organisations and individuals in parishes close to the Airport can apply for grants from the Bristol Airport Community Fund which is administered by representatives of the Airport and North Somerset Council.

Under the Section 106 Agreement accompanying planning permission for its development, Bristol Airport is committed to contributing £100,000 to the Fund every year, with this figure increasing in line with passenger numbers.

Look out for more information on the Bristol Airport web site (www.bristolairport.co.uk) or contact Jacqui Mills on 01275 473615 for further details.

New look Ground Transportation team drives improvements

With over 10,000 vehicles on site throughout the peak summer months, managing Bristol Airport's car parks and transport to and from the terminal is a logistical challenge. Fortunately, the new Ground Transportation team have a wealth of expertise to call on to help them ensure that, despite thousands of vehicle movements every day, parking at Bristol Airport is a stress-free experience for individual customers.

The appointment of four new Ground Transportation Duty Managers follows a £1 million overhaul of the car park infrastructure, with improved entry and exit equipment and payment machines, new CCTV systems, and more secure data protection for credit card customers.

All six car parks on the Airport site have also retained Park Mark *Safer Parking* status under a scheme set up by the Association of Chief Police Officers (ACPO) to reduce crime in car parks. A formal risk assessment looked at lighting, staffing levels and surveillance before awarding full accreditation for the fourth year running.

Three of the new appointments are familiar faces already at Bristol Airport. Dave Milner has over a decade's experience in aviation, most recently as base manager for Thomas Cook Airlines at Bristol Airport. Gary Pepper, from Weston-super-Mare, previously worked for Avis Car Rental on the Airport site, while Martyn Collings, from Barry Island, spent 15 years working for airline handling agents and was an operations duty manager for Servisair.

Dave is originally from Manchester but now lives in Stroud, and his career has taken him

to Birmingham, Gatwick, East Midlands, Cardiff and Glasgow airports before settling down at Bristol. He also spent four years in Saudi Arabia with a company transporting oil industry workers.

The fourth new member of the team, Simon Pughe, may not boast experience in aviation, but his transport track record is strong. Simon, started his career at Eastleigh station and progressed steadily through the ranks in the rail industry, becoming operations manager for the South West Trains territory. In this role, Simon became very familiar with crisis management and punctuality league tables!

Between them, the four will cover the car park operation 24 hours a day, seven days a week. They are supported by a team of 58 in roles as diverse as drivers, key checkers, valet parkers and kiosk attendants. Together, they make sure that customers can enjoy peace of mind when they leave their cars at Bristol Airport, and that pick up and payment on their return is quick and convenient.

As well as covering the car parks, the Ground Transportation team also oversees the operational aspects of the on-site taxi operator, Checker Cars, the Airport Flyer bus service, and the various car rental companies based on site.



The new look Ground Transportation team.

Rewards for staff who go *Above and Beyond*

A new initiative designed to reward staff who 'go the extra mile' has been launched.

Anyone working at Bristol Airport (including business partners) can nominate a colleague for an *Above and Beyond* award, with rewards of up to £500 in value given out on a quarterly basis to the star performers.

Each nominee will be assessed against the Airport's brand pillars – *Exceptional People*, *Progressive Place* and *Serving our Region*. Among the first round of nominees were firefighters who gave first aid and safety training presentations to local schoolchildren (see opposite page), a member of the Ground Transportation department who used a day off to clear litter from the A38, and a member of the security team who went out of her way to return keys and a mobile phone to a customer.

Your Airport will showcase more *Above and Beyond* winners in future issues.



The first *Above and Beyond* award winners with CEO, Robert Sinclair (third from right) and Head of People and Performance, Sarah Tompsett (far right).

Litter pick turns trash to cash for North Somerset charity



In October staff from across the Airport teamed up to tackle litter around the terminal and car parks. Although regular cleaning takes place, rubbish can still build up in hedgerows around the site so the team armed themselves with litter pickers, gloves and bin bags to give the site a spruce up.

Over 70 people took part in the litter pick, including volunteers from Springboard Opportunity Group, the Airport's charity of the year. Springboard is based in North Somerset and supports children under five with disabilities and complex needs. The Airport pledged money for every bag of rubbish collected, resulting in a £200 donation to the charity, bringing the total amount raised so far to £13,000.

Fairytale ending for young fundraiser

When six-year-old Charlotte Geraghty contacted Bristol Airport asking for help finding the Gingerbread Man, little did she know that she would soon end up on a fairytale trip to Geneva. But that's what happened when easyJet heard about her inspired efforts for a very good cause.

After her baby brother, Harry, spent time in the special care baby unit at St Michael's Hospital in Bristol, Charlotte wanted to find a way to raise money for the 'Cots for Tots' appeal. Having completed a school project based on the children's story about a gingerbread man who ran away, Charlotte was inspired to ask friends and family to send her postcards suggesting where the edible fugitive had been spotted. People were then invited to estimate how many postcards Charlotte would receive, with a special 'Cots for Tots' prize for the closest guess.

To increase awareness of Charlotte's challenge and boost the number of postcards and donations she received, easyJet provided free postcards on board international flights departing from Bristol

Airport throughout August. The pre-addressed postcards enabled passengers to circle the destination they were flying to and add a personal message to Charlotte before handing them in to cabin crew.

In recognition of her fund-raising efforts, easyJet also invited Charlotte and her Mum on a flight to Geneva, during which Charlotte saw the cabin crew make an in-flight announcement regarding her appeal and hand out postcards to passengers.

Charlotte has received over 1,500 postcards to date.



Long-serving Captain bids farewell



When Captain John Connor flew his Thomas Cook Airlines A320 into Bristol Airport for the last time recently, little did he know that a rather special reception awaited him.

Having spent over 20 years flying from Bristol (the last ten with Thomas Cook), Captain Connor retired in October. To mark his final flight, the Airport team arranged a spectacular water arch to greet him as he taxied to the terminal for the last time. After he bade farewell to the flightdeck, a guard of honour made up of colleagues from Thomas Cook and Bristol Airport then applauded him down the aircraft steps.

Prior to his career in commercial airlines, Captain Connor piloted fast jets for the RAF. His total flying career spanned over 40 years.

Who really opened Bristol Airport?



Prince George, the Duke of Kent, a colourful

Aviation history buffs know that Bristol Airport moved to its current site in 1957, having previously been located at Whitchurch. The original site was officially opened by

character who tragically lost his life in an aircraft crash during the Second World War. However, there is less certainty over the identity of the royal who did the honours when the Lulsgate location opened its doors.

The official programme and press coverage from the time state that the Airport was opened by HRH The Duchess of Kent. But, following the screening of film footage in the arrivals area of the terminal as part

of a heritage display, several people have contacted Community Relations Manager, Mike Littleton, claiming that the lady in question is, in fact, the Duchess's daughter, Alexandra, who never assumed the title.

If readers of Your Airport are able to shed any light on the royal mystery, Mike would be delighted to hear from them. He can be contacted on 01275 475478 or by email at mlittleton@bristolairport.com.

Send your comments to yourairport@bristolairport.com

Visit www.bristolairport.co.uk for the latest news from Bristol Airport.