

# Safe journeys start here.

The coronavirus pandemic has had a huge impact on everyday life and how we travel. Here at Bristol Airport, we've introduced a wide range of measures to comply with UK Government guidelines, help reduce the risk of infection and protect our passengers and colleagues.

Our three point plan:

**Get ready >>**  
**Stay safe >>**  
**Let's travel.**

provides a summary of what we're doing and how passengers can help us. So that together, we can travel safely.



## Get ready >>

As well as packing passports and luggage, there are now a few extra ways we'd like our passengers to prepare before arrival:



### Check in online

To reduce the number of touch points, passengers are advised to check in online and use a mobile boarding pass through the airport.



### Arrive in good time

Due to extra safety checks, we recommend that passengers arrive two hours before scheduled departure time.



### Wear a face covering

All passengers will need to wear a face covering inside the terminal.



### Bring contactless payment

To reduce contact, our shops and restaurants won't be accepting cash.

## Stay safe >>

Passengers will notice on arrival that things are a little different now. Here are some of the new measures that we've put in place to help keep everyone safe:



### Closer customer parking

To help maintain safe distancing, all customer parking will be within walking distance of the terminal, removing the need for bus transfers.



### Only passengers can enter the airport

Passengers can only enter the terminal if they have a ticket for travel or when aiding a passenger who needs special assistance.



### Temperature scans

Prior to check-in, we'll be scanning temperatures to ensure every passenger is safe to travel.



### Hand sanitiser stations

Passengers are encouraged to use hand sanitiser stations, installed throughout the airport.



### Extra cleaning

Electrostatic fogging processes will be carried out regularly together with all high frequency touch-point areas being sanitised hourly.



### Safe distance markers

To help keep a safe distance, passengers should follow our clear signage and be mindful of fellow travellers and airport employees, at all times.



### Protective shields

Desks and tills throughout the airport have been fitted with protective shields and are cleaned regularly.



### Extra takeaway options

A selection of shops are open in the terminal, offering take away services.

**Let's travel.**

To find out more about travelling safely with us visit [bristolairport.co.uk/safe-journeys](https://bristolairport.co.uk/safe-journeys)  
The latest government advice is available at [gov.uk/coronavirus](https://gov.uk/coronavirus)