Bristol Airport Quality Standards Winter 2021/2022

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**Oct**	**Nov**	**Dec**	**Jan**	**Feb**	**March**	**Standard (time assistance available at gate or aircraft side from arrival on chocks)**	**Target**	**Oct**	**Nov**	**Dec**	**Jan**	**Feb**	**March**
Pre-booked	**Numbers of PRMs**		**1811**	**1219**	**1272**	**770**	**1199**	**1703**	**Numbers of PRMs**		**2103**	**1326**	**1263**	**814**	**965**	**1644**
	10 mins	80%	99.50%	99.26%	99.14%	99.61%	99.67%	99.71%	5 mins	80%	89.35%	91.93%	92.40%	96.06%	92.75%	86.96%
	20 mins	90%	99.89%	99.84%	99.69%	99.74%	99.83%	99.94%	10 mins	90%	93.87%	96.38%	95.96%	98.77%	95.34%	92.14%
	30 mins	100%	99.84%	99.92%	99.76%	99.74%	100.00%	100.00%	20 mins	100%	99.19%	99.55%	99.52%	99.88%	97.20%	98.23%
									20 mins moving average	100%	99.19%	99.33%	99.38%	99.44%	99.10%	98.89%
									30 mins		99.62%	100.00%	99.84%	99.88%	99.79%	99.63%
									45 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
Non pre-booked	**Numbers of PRMs**		**641**	**397**	**454**	**228**	**307**	**730**	**Numbers of PRMs**		**413**	**264**	**305**	**177**	**282**	**579**
	25 mins	80%	99.53%	99.50%	99.78%	100.00%	100.00%	100.00%	25 mins	80%	100.00%	100.00%	100.00%	98.87%	98.58%	99.31%
	35 mins	90%	100.00%	100.00%	99.78%	100.00%	100.00%	100.00%	35 mins	90%	100.00%	100.00%	100.00%	99.44%	99.65%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									45 mins moving average	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									60 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									75 mins		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%