

Bristol Airport Flyer Service

Terms and Conditions – Local Community Concessionary Scheme

The local community concessionary fare system ('the Scheme') will provide for residents of selected areas of the local community to benefit from discounted travel on the Airport Flyer Express Services between Bristol Airport and Bristol City Centre & Bristol Airport and Weston-super-Mare. These terms of the Scheme are as follows:

- Residents in the BS40, BS48, BS49, and BS41 8 postcodes will be eligible to join the Scheme.
- Concessionary tickets will only be issued upon production of a valid Flyer Community Concessionary Travel Pass ('Travel Pass'), along with photographic identification confirming the identity of the Travel Pass-holder. Student tickets require the production of valid photographic student identification.
- The Scheme will offer qualifying members a discount of 50% rounded down to the nearest whole pound on the adult single and return Flyer fares.
- Children between the ages of five and fifteen holding their own Travel Pass, or accompanying an adult member, will be eligible for a similar discount off the child fare.
- Students with valid photographic student identification holding their own Travel Pass, or accompanying an adult member, will also be eligible for discounted fares.
- Based on the April 2026 published fares, the local community concessionary fares will be as set out in the following table:

	Fare type	Current published fare	Local community fare	Discount
Service A1	Adult single	£9.50	£4.00	58%
	Adult return	£16.00	£8.00	50%
	Student single	£7.50	£3.00	60%
	Student return	£10.50	£5.00	52%
	Child single	£6.50	£3.00	50%
	Child return	£9.50	£4.00	54%
Service A3	Adult single	£5.00	£2.00	60%
	Adult return	£7.00	£3.00	57%
	Student single	£4.00	£2.00	50%
	Student return	£5.00	£2.00	60%
	Child single	£4.00	£2.00	50%
	Child return	£5.00	£2.00	60%

- Eligible residents must apply for a Travel Pass by emailing the completed Travel Pass Application Form to flyer@bristolairport.com

- All applications, including for students and children between the ages of 5 and 15, must include proof of current address in the form of a photocopy of a driving licence, utility bill, Council Tax bill or a certificate of home or car insurance. Bills or insurance certificates must be no more than six months old. Other forms of proof of address will be considered at Bristol Airport's discretion, including for students or children between the ages of 5 and 15.
- Bristol Airport will endeavour to process all applications for Travel Passes within 28 days.
- There is no charge for the issue of a Travel Pass.
- The Travel Pass and all discounted tickets are subject to the Flyer Terms and Conditions of Carriage. You can view a copy at <https://flyer.bristolairport.co.uk/terms-conditions>
- The full published fare will be payable if a valid Travel Pass or valid accompanying photographic identification is not presented when purchasing a ticket. No exceptions will be made.
- The Scheme applies only to the A1 service between Bristol Airport and Bristol Bus Station, and A3 service between Bristol Airport and Weston-super-Mare, including intermediary stops where served on both routes. No other public transport schemes are covered by the Scheme.
- Each valid Travel Pass holder can also purchase up to two additional child or student tickets for residents without their own Travel Pass, alongside their own discounted adult or student ticket. Discounted Scheme tickets will only be available on board the bus. Discounted Scheme tickets will not be available online or through rail or National Express ticket sales outlets.
- The Travel Pass and the tickets bought with it are not transferable and must not be given, loaned or resold to anyone else.
- Members of the Scheme must carry the Travel Pass with them on their entire journey and when asked by Flyer staff they must show a valid ticket and a valid Travel Pass. A valid Travel Pass is required for each leg of the journey being made. Return tickets are valid for one month.
- The Travel Pass will not be valid if it is damaged. A £10 administration fee will be payable for the replacement of a damaged or lost Travel Pass.
- Bristol Airport reserves the right to invalidate the Travel Pass of any Travel Pass-holder who, in Bristol Airport's opinion, is misusing the Travel Pass or abusing the Flyer service.
- The acceptance of any member into the Scheme does not create or imply any contract between Bristol Airport Limited and the member.
- Travel Passes only remain valid as long as the member is resident in BS40, BS48, BS49 or BS41 8 postcodes. Passes must be returned to Bristol Airport if a member moves to any other postcode area. Residents must reapply for a new pass with updated proof of address, should they change address within the eligible postcode areas.

- Bristol Airport reserves the right to revise the terms and conditions for the Scheme at any time.
- Any issue concerning the use or operation of the Scheme will be determined by Bristol Airport.
- The scheme can be withdrawn or amended at any time subject to the terms of the Planning Agreement between Bristol Airport Limited and North Somerset Council "*Deed of Undertaking made pursuant to Section 106 of the Town and Country Planning Act 1990 relating to Bristol Airport*" dated 27 October 2021, associated with the planning permission for the expansion of the Airport to 12 million passengers per year.