

Bristol Airport Transport Interchange Access Policy.

July 2025

Bristol Airport serves its public transport offering through provision of a transport interchange, allowing access to the terminal for any permitted vehicles 24 hours a day, 7 days a week.

In line with the Airport Surface Access Strategy (ASAS, published 2023, <u>https://www.bristolairport.co.uk/corporate/environment/</u>) BAL is committed to reducing the proportion of car trips made to the Airport in line with the pyramid hierarchy of trips encouraged/preferred. This has the direct effect of helping tackle congestion, improving air quality, reducing traffic noise and reducing our scope 3 carbon footprint.

All vehicles carrying 16 or more passengers must use the transport interchange in line with the terms of use <u>Bristol Airport Parking | Terms and Conditions</u> There is no other provision for dropping off or collecting passengers on site.

All coach and bus operators must pay the tariff for using the transport interchange as specified on the Tariff Boards and on the website.

Bristol Airport, in its discretion, acting fairly and in a non-discriminatory way, may exempt or reduce the full Tariff in pursuit of the following aims, as laid out in the ASAS:

- To improve the geographic range of timetabled public routes serving the Airport's passengers and staff;
- To improve the frequency and service of public routes serving the Airport's passengers and staff;
- To support local authority and community services which benefit the areas local to the Airport;
- To support unforeseen operational needs requiring ad-hoc services for passengers, staff or local community residents;
- To support formal services whose absence would damage the aims and ambitions of the ASAS.

Any and all tariff exemptions must be agreed between BRS and the operator in advance of an operator arriving on site.

BRS reserves the right, acting fairly and in a non-discriminatory way, to refuse entry to the transport interchange to any vehicle or operators in circumstances including, but not limited to:

- Where such vehicle or operator has not adhered to this Access Policy;
- If the Bus & Coach Parks at full capacity at the time entry is required;
- If entry will or is likely to create a security, safety or congestion concern;
- On occasions where there is an outstanding and/or unresolved issue with the operator.





Public Transport Bus, Coach, Rail then bus, Minibus

Rail then taxi

Private Car Parked (in authorised car park for duration of trip and used for return leg)

Taxi (with passengers in both access and return leg)

Taxi (with passengers in one leg of journey only)

Private Car Passenger Drop-Off & Pick Up

Private Car (parked in unauthorised car park)

1Transport hierarchy as detailed in the ASAS.