

Bristol Airport Quality Standards Summer 2020

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	April	May	June	July	August	September	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	April	May	June	July	August	September
Pre-booked	Numbers of PRMs		0	3	16	425	810	991	Numbers of PRMs		0	3	11	332	607	919
	10 mins	80%		100.00	100.00	100.00	99.75	99.60	5 mins	80%		100.00	100.00	98.49	95.72	94.56
	20 mins	90%		100.00	100.00	100.00	100.00	99.80	10 mins	90%		100.00	100.00	99.70	97.86	97.39
	30 mins	100%		100.00	100.00	100.00	100.00	100.00	20 mins	100%		100.00	100.00	100.00	100.00	100.00
										30 mins						
										45 mins						
										60 mins						
Non pre-booked	Numbers of PRMs		0	1	6	92	241	278	Numbers of PRMs		1	0	3	62	177	224
	25 mins	80%		100.00	100.00	100.00	100.00	100.00	25 mins	80%	100.00		100.00	100.00	100.00	100.00
	35 mins	90%		100.00	100.00	100.00	100.00	100.00	35 mins	90%	100.00		100.00	100.00	100.00	100.00
	45 mins	100%		100.00	100.00	100.00	100.00	100.00	45 mins	100%	100.00		100.00	100.00	100.00	100.00
										60 mins						
										75 mins						