	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**April**	**May**	**June**	**July**	**August**	**September**	**Standard (time assistance available at gate or aircraft side from arrival on chocks)**	**Target**	**April**	**May**	**June**	**July**	**August**	**September**
Pre-booked	**Numbers of PRMs**		**3482**	**4943**	**4732**	**3668**	**3961**	**5735**	**Numbers of PRMs**		**3047**	**4973**	**5033**	**4120**	**3722**	**5244**
	10 mins	80%	100.00%	99.98%	99.98%	100.00%	100.00%	100.00%	5 mins	80%	90.84%	83.62%	81.42%	87.60%	88.97%	79.93%
	20 mins	90%	100.00%	100.00%	99.98%	100.00%	100.00%	100.00%	10 mins	90%	96.85%	90.86%	90.60%	94.66%	95.16%	88.25%
	30 mins	100%	100.00%	100.00%	99.98%	100.00%	100.00%	100.00%	20 mins	100%	99.57%	98.79%	97.44%	98.98%	99.27%	96.43%
									30 mins		99.93%	99.46%	99.03%	99.93%	99.87%	98.99%
									40 mins		100.00%	99.86%	99.72%	100.00%	99.87%	99.77%
									50 mins			100.00%	98.98%		100.00%	99.90%
									60 mins				100.00%			100.00%
Non pre-booked	**Numbers of PRMs**		**651**	**980**	**815**	**767**	**905**	**1107**	**Numbers of PRMs**		**712**	**865**	**820**	**808**	**805**	**985**
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	25 mins	80%	99.72%	98.38%	98.66%	98.89%	99.25%	94.20%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	35 mins	90%	100.00%	99.77%	100.00%	99.75%	99.75%	97.46%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									60 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									75 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%