	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	**Target**	**October**	**November**	**December**	**January**	**February**	**March**	**Standard (time assistance available at gate or aircraft side from arrival on chocks)**	**Target**	**October**	**November**	**December**	**January**	**February**	**March**
Pre-booked	**Numbers of PRMs**		**4435**	**2540**	**3190**	**2516**	**2185**	**2774**	**Numbers of PRMs**		**5575**	**2661**	**3111**	**2389**	**2205**	**3005**
	10 mins	80%	99.93	100.00	100.00	100.00	100.00	100.00	5 mins	80%	77.51	81.06	79.43	86.10	87.98	87.42
	20 mins	90%	100.00	100.00	100.00	100.00	100.00	100.00	10 mins	90%	88.34	91.17	89.81	93.18	94.78	93.61
	30 mins	100%	100.00	100.00	100.00	100.00	100.00	100.00	20 mins	100%	96.21	98.27	96.85	98.58	98.87	98.97
									30 mins		99.12	99.55	99.42	99.87	99.95	99.60
									45 mins		99.55	99.89	100.00	100.00	99.95	99.73
									60 mins		99.55	100.00	100.00	100.00	100.00	100.00
Non pre-booked	**Numbers of PRMs**		**756**	**434**	**630**	**469**	**386**	**494**	**Numbers of PRMs**		**942**	**541**	**741**	**484**	**403**	**556**
	25 mins	80%	100.00	100.00	100.00	100.00	100.00	100.00	25 mins	80%	96.17	99.08	97.84	98.97	98.26	98.74
	35 mins	90%	100.00	100.00	100.00	100.00	100.00	100.00	35 mins	90%	98.30	100.00	98.92	99.59	99.50	99.64
	45 mins	100%	100.00	100.00	100.00	100.00	100.00	100.00	45 mins	100%	99.26	100.00	99.06	100.00	99.50	100.00
									60 mins		100.00	100.00	100.00	100.00	100.00	100.00
									75 mins		100.00	100.00	100.00	100.00	100.00	100.00